



Health & Safety

Information on the COVID-19 safety measures of Amazon Mykonos Resort & Spa.

At Amazon Mykonos Resort and Spa, we follow all sanitary protocols and take appropriate measures to successfully implement the instructions issued by the Hellenic National Public Health Organization (EODY), for everyone's protection within our premises.

Below you will find the plan on safety and hygiene measures we apply to protect our guests and employees.

The management of Amazon Mykonos Resort & Spa is committed to the full adoption of the official Greek Health Protocols concerning the operation of Greek hotels.

The measures we apply are:

ACCOMMODATION

All indoor and outdoor areas meet the set standards for the hotel's occupancy.

All guests will be subject to temperature measurement during the check-in process (especially people with fever or COVID-19 symptoms).

Keeping a safe distance – avoid overcrowding during check-in / check-out.

Disinfection of key cards is applied.

Disinfection of frequently used objects (such as handles, reception desk area, swimming pool area and bar / restaurant area).

All Suites and Villas are disinfected after each use, applying special disinfectants that have been officially recommended by the Hellenic National Public Health Organization (EODY).

The public toilets are cleaned and disinfected meticulously and regularly.

Conference Centre / meeting rooms are cleaned and disinfected after each use.

In the event of a suspected COVID-19 case in our premises, we are fully-prepared to follow the safety and protection plan issued by EODY. If you notice any symptoms, please contact the hotel's reception.

RESTAURANTS & BARS

The operation of our restaurant and bar will be realized according to the current legal framework.

POOL / BEACH

The swimming pool area is cleaned and disinfected regularly. The chlorination of the water is done according to the instructions issued by the World Health Organization.

Safe distance is applied between the seats (sunbeds, chairs, poufs, sun loungers, etc.) in the pool area.

After each guest use the seats, tables, menus and any other item that might be used again, is thoroughly disinfected.

At the pool area, we highly recommend our guests to use towels provided by the staff only.

SPA CENTER

The operation of the indoor pool will be subject to protocol that will be recommended by EODY for the summer 2021.

All the measures / protocols and the information mentioned are subject to change, in order to successfully implement the instructions that will be issued by the EODY for 2021, without prior notice.

Please read all the latest news and updates on the website of the World Health Organization <https://www.who.int>